

Privacy Policy

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Introduction

At Fastvolt, your privacy is important to us. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you use our services via our mobile app, website, or charging stations. By using Fastvolt, you consent to the practices described in this policy.

Information We Collect

We may collect the following types of information:

a. Personal Information

- Name
- Phone number
- Email address
- Payment information (securely processed)

b. Usage Data

- Charging station usage logs
- Device information (model, OS version)
- Location data (with your permission)

Cookies & Tracking Technologies

We use cookies and similar technologies to enhance your experience on our website and app.

How We Use Your Information

We use the collected information to:

- Provide and maintain our services
- Process payments securely
- Send service notifications and updates
- Improve user experience and customer support
- Ensure compliance with legal requirements

How We Protect Your Information

- We implement industry-standard security measures, including:
 - Data encryption
 - Secure servers
 - Limited access controls
- Your payment information is handled by certified third-party payment providers.

Sharing of Information

We do not sell or rent your personal data. We may share your information with:

- Trusted service providers (e.g. payment gateways)
- Legal or regulatory authorities when required by law
- Affiliates under Fastvolt for operational purposes

Your Choices & Rights

- You may request access to, correction, or deletion of your personal data.
- You can manage location permissions and cookies through your device or browser settings.
- You may unsubscribe from marketing communications at any time.

Data Retention

We retain your data only as long as necessary for the purposes outlined in this policy, or as required by law.

Third-Party Links

Our services may contain links to third-party sites or services. We are not responsible for the privacy practices or content of these third parties.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of significant changes through the app or website.